

ezCash Placement Manager

Actively place and manage accounts with multiple collection agencies. Easily measure agency performance and track results.

ezCash Solution



"The Placement Manager allows us to selectively place, monitor and manage multiple collection services all in one module."

Tamela Doyle
Collection Manager
Union Standard Insurance

ezCash Placement Manager is the primary communications conduit between credit grantors and their collection agencies, debt buyers, skip data providers and legal firms. Placement Manager handles all of your account placement, management, reporting and exception processing necessary to successfully outsource the collection of debts.

Credit grantors can easily place accounts with one or more agencies using a profile-based approach. Profiles determine which accounts are eligible for placement. Accounts can be placed on an ad hoc or scheduled basis.

With ezCash Placement Manager, you increase your collection intensity by segmenting your accounts and outsourcing collection efforts to firms with special capabilities. Further, Placement Manager provides complete visibility so you can measure how each firm is performing.

Take a look at what ezCash Placement Manager can do.

Placement Process

We have created an automated, bidirectional communication process between credit grantors and their collection agencies and legal firms. Using the ezCash Placement Manager, credit grantors can place accounts with multiple collection agencies and effectively manage and monitor those placements.

Placement Profiles

- ▶ Unlimited profiles
- ▶ Ad hoc and automatic placements
- ▶ Profile effective and expiration dates
- ▶ User definable account selection criteria

Account Placement

- ▶ Use filters to select accounts for placement
- ▶ Trigger additional placements at specified intervals
- ▶ Automatically place accounts based on profile settings

Account Update

- ▶ Communicate updates to agencies on your schedule
- ▶ Exchange cash receipt detail

Account Recall

- ▶ Recall accounts from poor performing agencies
- ▶ Recall individual invoices, accounts or entire placements
- ▶ Generate automated requests to agencies

Track Cash Receipts

- ▶ Received by each agency
- ▶ Received in-house by agency
- ▶ At regular intervals
- ▶ On an agency by agency basis

Placement Management

Manage collection efforts through a single, web-based application. Track placement, update and cash receipt activity for multiple agencies.

Manage Agencies

- ▶ Unlimited agency relationships
- ▶ Flexible communication intervals
- ▶ Placement sequences allow you to specify primary and secondary agencies
- ▶ Placement term
- ▶ Contact information
- ▶ Multiple communication formats

Exception Processing

- ▶ Review and approve settlement requests quickly
- ▶ Channel document requests to the appropriate person

Placement Reporting

- ▶ Monitor and measure the performance of each agency and their collection activities
- ▶ View notes on accounts as they are worked
- ▶ Online reporting

About ezBackOffice

ezBackOffice is an application software and services company offering innovative web-based solutions, enabling companies to realize significant improvements in their backoffice operations.

For more information about ezBackOffice solutions, contact David Sargent at dsargent@ezbackoffice.com or (610) 860-9196.

If you're in a hurry to learn more, visit our website at www.ezbackoffice.com

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